

Welcome to Pioneer River Resort!

For the safety and the enjoyment of all our guests, we ask you to observe following good camping practices. Management reserves the right to delete from and/or modify these policies and regulations at any time without notice.

ALL VEHICLES: All vehicles must stop at the office for a car pass. **No Driving through empty sites.**

ALL VISITORS: All visitors must register at the office. Rates are based on 2 adults per RV. Notify us if you have guests. There will be an extra charge for guests. You may have 6 people per site max. Visitors pay \$5.00 each per day.

PARKING: Park your vehicle in line with your rig. Do not park in the site next to you. Extra parking is available near the park entrance. **No Parking in any empty site.**

RESTROOMS & SHOWERS: Located in the Recreation Center Building

BE CONSIDERATE: Turn out porch lights when you retire.

4-WHEELERS: They **CANNOT** be ridden in the park.

TEXAS STATE LAW: The law states that you must use proper sewer connections. Do not use formaldehyde chemicals in the holding tanks. Fittings and chemicals are available in the office.

PETS: 2 pet limit. Quiet pets, under control and on a short leash are welcome. Owners are responsible for the disposal of pet waste. **Our guests appreciate your consideration.** Pets may not be tied up outside unsupervised and must be kept inside during the night. See **PET RULES** in office.

SPEED LIMIT: 5 mph

CHECK-OUT TIME: 12 NOON

Please see office in advance to request Late Check-Out.

LATE CHECK-IN: Come to office before noon the next day.

SMOKERS: Please do not throw cigarette butts on the ground. Ashtrays are located outside the buildings and in the swimming pool enclosure.

GARBAGE: Collected daily from each site at approximately 9:30 am. Please place all garbage in a durable plastic bag, and tie. Set out in front of your site **AFTER DAYBREAK** and **BEFORE 10:00am** for pickup. Please **DO NOT** put garbage out at night. It will attract unwanted critters.

GROUND FIRES: Ground fires at your campsite are **NOT** allowed. Ashes in BBQ and pits can be picked up by staff. Please request pickup.

QUIET TIME: 10:00 PM to 7:00 AM

CAMPSITE CLEANLINESS: Please keep campsites clean! "A clean camp is a happy camp!"

WASHING: Vehicle and RV washing is allowed in parking lot by Rec Center. \$5.00 per vehicle and \$10.00 per RV. NOT ON SITE. Professional mobile wash companies may wash at your site provide they power wash only and bring their own water.

LAUNDRY: Open 24/7. Please do not hang clotheslines at your campsite.

VEHICLE CONDITION: All RVs must be licensed and in running condition to be on property. **NO** inoperable vehicles allowed. Vehicles not in compliance will be towed at owner's expense.

SWIMMING POOL and SPA: 10am – 10pm (summer) 10am – 9pm (winter). All rules are posted and enforced. Adults only may use the spa. Use the pool and spa at your own risk as there is no lifeguard on duty. Pioneer River Resort assumes no liability. Pool use for paid overnight guest only. Parents are responsible for the actions of their children. An adult must accompany children under the age of 14 when in the pool area, the bathrooms and the recreation halls.

MAIL, MESSAGES, FAX, & COPIES: If you wish to have mail forwarded here during your stay, the mailing address is: **PO Box 1687, Bandera, TX 78003.** All incoming mail is held inside the office. Photocopies are available at the office for 10¢ per copy. Fax service available: \$1 for the first page and 50¢ for each additional page. Fax number is 830-796-3370.

US POST OFFICE: Hours are 8:30 AM - 5:00 PM, Monday-Friday and closed Saturdays. All mail goes to PO Box.

Park owners assume no responsibility for accidents, injuries, or losses from any cause.

THANK YOU FOR YOUR COOPERATION.
FREE wifi at all sites; obtain code from office.
EMERGENCY 911: AMBULANCE - FIRE - SHERIFF

**1202 Maple Street
Bandera, Texas 78003
830-796-3751
Prices Effective May 1, 2017**

<u>Site Type</u>	<u>Nightly</u>	<u>Weekly</u>	<u>Monthly</u>
RV Standard back-in, 30amp; no cable	\$33.00	\$150.00+electric	\$300.00+electric
RV Premium back-in, 50amp; cable available	\$35.00	\$180.00+electric	\$320.00+electric
RV pull-thru, 50amp; cable available	\$35.00	\$180.00+electric	\$320.00+electric
Boon dock (no hook ups)	\$20.00		
Cable TV	\$2.50	\$15.00	\$30.00

City ordinance states that all RVs and vehicles must be licensed, operable, and occupied at all times. Rates are based on 2 people per site. Six (6) people, maximum, are allowed per site. Electric rates will be charged monthly subject to current billing cost from our electric provider. The current rate is .12¢ per /KW.

Additional guest fees apply for persons over 3 years of age:

Nightly: \$4.00 each per night Weekly: \$10 each Monthly: \$30 each

Daily and weekly reservations require a valid credit card number to confirm.

A \$100.00 DEPOSIT IS REQUIRED ON ALL MONTHLY SITE RESERVATIONS.

<u>Rental Unit</u>	<u>Nightly</u>	<u>Weekly</u>	<u>Monthly</u>
Caboose	\$119.00+tax	\$475.00+tax	N/A
Two adults only. No children, no smoking, and no pets are allowed in the Caboose. Caboose rental requires a \$150.00 deposit. 3-day rental required on holiday weekends			
Motorhome	\$99.00	\$425.00	N/A
Trailer	\$119.00	\$475.00	N/A
Deposit required: \$150. 3-day rental required on holiday weekends			

<u>Family Center Rental</u>	<u>1-25 people</u>	<u>26-50 people</u>	<u>51-75 people</u>
Rec Hall Only	\$85.00	\$160.00	\$240.00
Fees cover 4 hours only. A cleaning deposit of \$50.00 per event is required in order to hold the reservation and is refundable if cleaning requirements are met. There are additional fees for use of kitchen.			

Cancellation Policy:

Nightly & Weekly Reservations: Contact us 24 hours prior to arrival date to avoid a one-day charge.

Monthly Reservations:

\$100 penalty if notification is less than 30 days prior to arrival date

\$30 penalty if notification is more than 30 days prior to arrival date

Rental Units:

\$50 fee if more than 30 days; no refund less than 30 days.

Early departure is considered a cancellation with no refund. Monthly departure date changes must be made in the office prior to billing cycle for any possible rate adjustments.

All prices are subject to change without notice.

PIONEER RIVER RESORT BANDERA

An important reminder to Pioneer River Resort guests and their pets:

The following policies and pet owner's responsibilities have been established to provide for a safe and sanitary facility and to assist us in achieving and maintaining the industry's highest possible quality ratings. Your compliance with these policies and responsibilities is paramount to our decision to extend camping and river privileges to you and to allow your pet within the resort. Your cooperation is greatly appreciated.

- ALL PETS MUST BE KEPT ON A LEASH AT ALL TIMES.
- Electronic leashes are NOT acceptable.
- Pets are NOT ALLOWED in any buildings, the swimming pool, the spa area or restrooms.
- Pets are allowed to relieve themselves ONLY in designated areas. Designated areas are along the perimeter fence area. Designated areas DO NOT include plants, shrubs, flowers, flowerbeds, or any site other than your own and DOES NOT include the areas surrounding any buildings.
- ALL PET DROPPINGS MUST BE PICKED UP FROM ALL AREAS. This includes the annex, along the street, across the street, etc. Droppings must be BAGGED and put in the proper trash receptacle, NO EXCEPTIONS!
- Pets must be kept on a leash when outside your vehicle or RV. Stray pets are subject to collection by animal control officers.
- Please do not leave pets unattended on the property. If you leave the property, take your pet with you or place your pet inside your RV. Please do not tie your pet outside your vehicle or RV when you leave the property.
- You are responsible for the actions of your pet and any damage caused by your pet to our property and the property of others. When necessary, applicable charges will be assessed to cover the cost of repairing damages.
- These breeds are not accepted: Pitbull, Wholf hybrid, Doberman, Rottweiler, and Chow.

**FAILURE TO COMPLY WITH THIS POLICY MAY RESULT IN IMMEDIATE
EVICTION FROM THIS PARK.**